

2006 - 2011 Senior consultant for Utility software

Assignments as Programmer Analyst, Software Inspector, Customer Relationship Management

- Development environment: Cobol, Visual Basic, Visual Cobol, Java, .NET
- Development sector: Utilities for energy management (Gas, Light, Water, District heating etc.)
- Direct or remote assistance to customers throughout Italy, start-up of the GIADA EVO integrated system and transfer of data from other systems to GIADA EVO and vice versa.
- Analysis conducting at customers.

From 01/02/2011 to today employee of Utilia s.p.a in Milan

First level qualification, employed in the services division for the management of Customer Relationship and Lead of bug solving

- Development environment: Cobol, Visual Basic, Visual Cobol, Java, .NET
- Service sector: Utilities for energy management (Gas, Electricity, Water, District heating etc.) sales, distribution and single environment.
- Direct or remote assistance to customers throughout Italy, start-up of the GIADA EVO integrated system and transfer of data from other systems to GIADA EVO and vice versa.
- Analysis conducting at customers.

Instruction

- 1984 - Accounting certificate obtained at the Besta Institute in Milan
- 1986 - COBOL programmer certificate obtained from the private institute C.I.D.E. from Milan
- 1996 - Sybase certificate for Database Administrator
- 1997 - SAP "R / 3" certificate of participation for "Report Writer" forms management.
- 2003 - SAP certification (courses TB1100-TB1300) which enables me to create add-ons to the "Sap Business One" package via the SDK user interface, to integrate third-party software into the "Sap Business One" database via the SDK data interface, installation of the package and configuration and explanation of business processes. "
- 2012 – Certificate of attendance "GENERAL TRAINING referred to in point 4 of the State-Regions-Provinces agreements of 21 December 2011" on safety and prevention in the workplace, issued by ASSOFORM RIMINI Scarl for the macro-sector of activity (ATECO) 62.02.00 / 2007 Information technology consultancy.
- 2012 - Certificate of attendance "SPECIFIC TRAINING referred to in point 4 of the State-Regions-Provinces agreements of 21 December 2011" on safety and prevention in the workplace, issued by ASSOFORM RIMINI Scarl for the macro-sector of activity (ATECO) 62.02.00 / 2007 Information technology consultancy.
- 2017 – 2022 - FIVE-YEAR PERIODIC UPDATE WORKER LOW RISK
- 2022 – 3 days of "Introduction to Project Management Course"
- 2023 – E-learning training course on health and safety in the workplace. Decree 231

Development

- Owner of the website <http://www.mkay.it/bookyourevent> entirely created by me, for the management of online reservations worldwide for any type of business that includes an appointment agenda. Fully translated into four languages (Italian, French, English, Spanish) and partially translated into Chinese, Russian, Kazakh and Arabic. The site translates itself according to the language of the browser and the typing of the characters is foreseen for all the types of language known in the world.
- Owner of the "BookYourEvent" app for android, developed for the "Book Your Event" website entirely created by me.
- Owner of software sources made by me. "Trim-Up" package.:
 - ❖ vertical warehouse management for retail traders;
 - ❖ warehouse management logistics.
- Development of proprietary websites linked to SQL Server databases.

Used Databases

- Oracle
- Microsoft SQL Server
- DB2 per As400
- Microsoft Access
- Postgress

Used Products

- JetForm - Management of PCL forms for TELECOM.
- Microsoft Office professional
- Microsoft Visual Studio, Microsoft .Net, Cobol Microfocus, Visual Cobol Microfocus
- Embarcadero for android app
- Eclipse, TortoiseSVN, SoapUI, Talend Open Studio

Personal Data

- Born in Milan on 28/11/1964.
- Resident in the province of Lecco.
- Car equipped
- E-mail: mkay@mkay.it
- Private website: <https://www.mkay.it/>

Authorization to process my personal data (GDPR UE 2016/679)